

**Government of Puerto Rico
Department of the Treasury**

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**INTERFACE TECHNICAL MANUAL FOR
ELECTRONIC TAX INFORMATION EXCHANGE (E-TIE)
CORPORATION INCOME TAX RETURN
FOR TAX YEAR 2017**

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1. Introduction and General Information

1.1 Introduction

The Electronic Tax Information Exchange (E-TIE) Interface Technical Manual document defines a public XML schema for performing a limited set of corporate taxpayers and third-party transmitter transactions. The schema defines a unique request and response XML element for each transaction. This document discusses the transactions and their associated schema elements.

1.2 Background

Currently, corporations interact with the Department of the Treasury's (Department) system through a combination of paper forms. E-TIE increases the functionality of data exchange by providing an XML based interface for interaction with existing Department's systems using the Internet.

The E-TIE XML schema library provides a vocabulary for invoking E-TIE functionality; essentially a series of requests and associated responses using SOAP.

1.3 Intended Audience

This document is meant to be accessible to software developers as well as technical system readers who will be developing applications that will utilize E-TIE.

1.4 Assumptions

It is assumed that the readers of this document have some familiarity with XML and XML schema. Basic knowledge VB.NET to understand implementation example.

1.5 Standards

1.5.1 Services

The IPS is implemented as a "Web" service that conforms to the WS-I basic profile (see <http://www.ws-i.org/Profiles/BasicProfile-1.1-2004-08-24.html>) and supports SOAP.

The schemas conform to the W3C standards and recommendations.



1.5.2 Schema

The E-TIE XML schema library uses a global namespace: <http://www.hacienda.gobierno.pr/schemas>. The schema is contained in one document that includes simple XML types, complex XML types, and the XML elements that represent request and response transactions.

1.5.3 Transport

Transactions take place over HTTPS.

1.6 URL's

1.6.1 XML Validator (Test)

The address for testing the scheme validation for an XML document is <http://64.185.194.12/etiexmlvalidator/validator.aspx>

1.6.2 E-TIE Certification Environment

The address to test the communication between your software and E-TIE is:

<http://testpws.hacienda.pr.gov/corpetieservices/corpetieservices.asmx>

1.6.3 E-TIE Production Environment

The production address for E-TIE is

<https://hws.hacienda.gobierno.pr/corpetieservices/corpetieservices.asmx>



2. E-TIE Guide

2.1 Intended Users and Operations

E-TIE is designed to be used by software developers/vendors. Taxpayers use the E-TIE through a third-party software intermediary, which in turn must be properly certified by the Department.

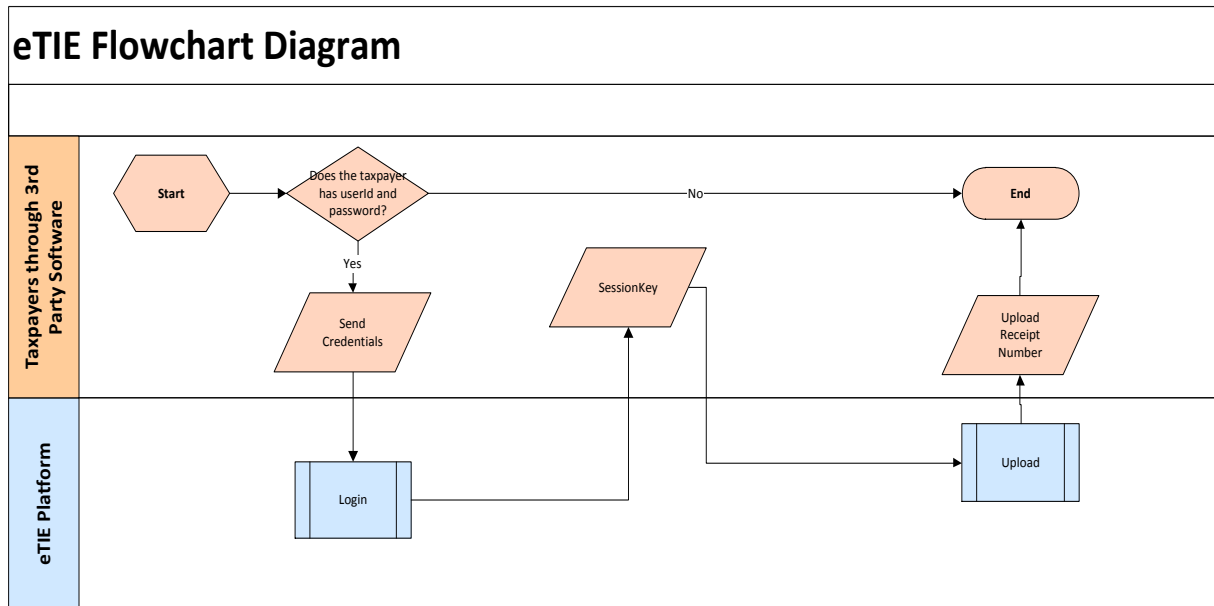
Third party software transmitters may use E-TIE for the following functions:

- Login
- Upload (will be limited by form type)



2.2 E-TIE Functionality

The basic functionality of E-TIE as described by the eTIE Flowchart Diagram is shown below:





2.3 Transaction Summary

Transaction	Request XML Element Response XML Element	Authentication	Timing
Login	EtieLogin LoginResult	Required	Synchronous
Upload	XmlDocument UploadResult	Required	Synchronous

Login

Authentication is the first step required to perform any subsequent action. The login process verifies the credentials at the software developer/vendor level, the software product level and the user level.

The user is defined as the person that is login to the software when the transmission between the third party software and E-TIE takes place.

2.4.1 Corporations

The software must provide a registration screen where the corporation will enter the authenticated user name and password used in prior years for “Colecturía Virtual”. If the taxpayer does not have a username and password from “Colecturía Virtual” the software must provide an option to redirect to “Colecturía Virtual” user registration process on the following link:

<https://colecturiavirtual.hacienda.pr.gov/portal/Register?returnurl=https%3a%2f%2fcolecturiavirtual.hacienda.pr.gov%2fportal%2f>

If the user name and password is not valid, a code will be returned. Please refer to the Response Code Table (Section 4.1) for the related message.

2.4.2 Tax Return Specialists

The software must provide a screen where the Tax Return Specialist will enter the authenticated user name and password provided by the Department. If the user name and password is not valid or is inactive, a code will be returned. Please refer to the Response Code Table (Section 4.1) for the related message.



Login Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <Login
xmlns="http://corpetie.hacienda.gobierno.pr/CorpEtieServices/CorpEtieServices
">
      <EtieLogin>
        <SoftwareVendorId>ACME Soft</SoftwareVendorId>
        <SoftwareVendorPassword>abcde0999</SoftwareVendorPassword>
        <SoftwareName>Tax Soft</SoftwareName>
        <SoftwareVersion>1.0</SoftwareVersion>
        <SoftwareCertificate>xswyhn9a</SoftwareCertificate>
        <FormVersion>ShortForm2011</FormVersion>
        <UserId>juandelpueblo</UserId>
        <UserPassword>bluehouse</UserPassword>
      </EtieLogin>
    </Login>
  </soap:Body>
</soap:Envelope>
```

Field	Description	Type
SoftwareVendorID	The company name as registered in the Department.	String
SoftwareVendorPassword	The password provided by the Department when registered.	String
SoftwareName	The software name registered in the Department.	String
SoftwareVersion	The software version registered and certified by the Department.	String
SoftwareCertificate	The certificate number issued by the Department for each software version and form combination.	String
FormVersion	The form name that relates to the XML document to be transmitted.	String
UserId	User name as registered in E-File PR (previously Tax Returns Online) or Payments Online ("Colecturía Virtual").	String



Field	Description	Type
UserPassword	Password associated to the user name.	String

Login Response

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <LoginResponse
xmlns="http://corpetie.hacienda.gobierno.pr/CorpEtieServices/CorpEtieServices
">
      <LoginResult>
        <ResponseCode>int</ResponseCode>
        <ResponseMessage>string</ResponseMessage>
        <SessionKey>string</SessionKey>
        <Expiration>dateTime</Expiration>
        <SessionRole>string</SessionRole>
        <UserType>string</UserType>
        <UserName>string</UserName>
      </LoginResult>
    </LoginResponse>
  </soap:Body>
```

Field	Description	Type
ResponseCode	See Response Code Table.	Int
ResponseMessage	See Response Code Table.	String
SessionKey	Security token to be used for subsequent requests within this session. Note: This value will be encrypted.	String
Expiration	States when the SessionKey expires. Note: This value will be encrypted.	DateTime
SessionRole	For the Department internal use. Must be returned with Upload and Download requests. Note: This value will be encrypted.	String



Field	Description	Type
UserType	Type of user that is submitting the data (this value is given by the Login method)	String
UserName	User name that is submitting the data (this value is given by the Login method)	String

Upload

The upload process will transmit one instance of the Form mentioned in the Login process. For each successful received and validated transmission, E-TIE will issue a unique confirmation number.

Upload Request

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Header>
    <AuthHeader xmlns="
http://corpetie.hacienda.gobierno.pr/CorpEtieServices/CorpEtieServices">
      <SessionKey>string</SessionKey>
      <SessionRole>string</SessionRole>
      <UserType>string</UserType>
      <UserName>string</UserName>
    </AuthHeader>
  </soap:Header>
  <soap:Body>
    <Upload xmlns="
http://corpetie.hacienda.gobierno.pr/CorpEtieServices/CorpEtieServices">
      <UploadXmlDocument>string</UploadXmlDocument>
    </Upload>
  </soap:Body>
</soap:Envelope>
```

Field	Description	Type
SessionKey	Value provided by LoginResult. Note: This value will be encrypted.	String



Field	Description	Type
SessionRole	Value provided by LoginResult. Note: This value will be encrypted.	String
UserType	Value provided by LoginResult.	String
UserName	Value provided by LoginResult.	String
UploadXmlDocument	Instance of the form mentioned in the LoginRequest. The content will be validated against its corresponding XSD.	XML Document

Upload Response

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <UploadResponse xmlns="
http://corpetie.hacienda.gobierno.pr/CorpEtieServices/CorpEtieServices">
      <UploadResult>
        <ResponseCode>0</ResponseCode>
        <ResponseMessage></ResponseMessage>
        <ReceiptNumber>2009001gyter4546010198f</ReceiptNumber>
      </UploadResult>
    </UploadResponse>
  </soap:Body>
</soap:Envelope>
```

Field	Description	Type
ResponseCode	See Response Code Table.	Int
ResponseMessage	Official Date. The exact filing date and time according to the Department's server will be provided.	String
ReceiptNumber	A unique confirmation number that serves as evidence that the form instance was successfully received and validated by the Department. Null if the Upload was unsuccessful.	String



3. E-TIE VB.Net Implementation Example

3.1 Login and Upload

```
Dim WSPProcessTransaction As New CorpETieServices.CorpETieServices

Dim Security As New CorpETieServices.EtieSecurity

Dim ServiceTiket As New CorpETieServices.ServiceTicket

Dim ObjAutHeader As New CorpETieServices.AuthHeader

Dim MyResponse As New CorpETieServices.Response

Dim xmlstring As ReadStreamFromFile_Structure

With Security

    .SoftwareVendorId = "ACME Soft"

    .SoftwareVendorPassword = "abcde0999"

    .SoftwareCertificate = "xswyhn9a"

    .SoftwareVersion = "1.0"

    .FormVersion = ""

    .UserId = "juandelpueblo"

    .UserPassword = "bluehouse"

End With

ServiceTiket = WSPProcessTransaction.Login(Security)

If ServiceTiket.ResponseCode = 0 Then

    ObjAutHeader = New CorpETieServices.AuthHeader

    ObjAutHeader.SessionKey = ServiceTiket.SessionKey

    ObjAutHeader.SessionRole = ServiceTiket.SessionRole

    WSPProcessTransaction.AuthHeaderValue = ObjAutHeader

    xmlstring = ReadStreamFromFile("c:\...\CorpForm2016.xml")

    If xmlstring.ErrorCode = 0 Then

        MyResponse =
            WSPProcessTransaction.Upload(xmlstring.documentData)
```



```
If MyResponse.ResponseCode = 0 Then
    Response.Write(MyResponse.ResponseMessage.ToString
& "<br><br>")
    Response.Write("Confirmation No:" + MyResponse.ConfirmationNumber)
Else
    Response.Write(MyResponse.ResponseCode.ToString &
"<br>")
    Response.Write(MyResponse.ResponseMessage.ToString)
End If
Else
    'Error
End If
End If
End Sub
```



4. Response Codes

The following table describes the codes that Corp E-TIE will return during the electronic filing process. The codes are classified as internal or external depending on whether the circumstances require a response or action from the taxpayer or vendor, or from the Department. Each code requires that a message be displayed to the taxpayer. The specific bilingual message that must be displayed is provided, when applicable.

Error Code	Description	Response	Type
0	Successful	Successful / Exitoso	Internal
-100	Software Login Failed	Programa no autorizado para radicación electrónica. Favor de comunicarse con el proveedor de su programa [Nombre del Proveedor] a [correo electrónico] o [teléfono]. / The software is not authorized for electronic filing. Please contact the software provider.	External
-101	User Login Failed	El nombre de usuario o contraseña no es válido. Favor comunicarse con el Departamento al (787) 622-0123. Luego de seleccionar su lenguaje, oprima la opción 3, Orientación General. / The user name or password is not valid. Please can contact the Department at (787) 622-0123. After selecting your language, press option 3, General Orientation.	External
-102	Session Expired	Su sesión ha expirado. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr . Incluya el número del código de error, el día y la hora en que lo recibió. / Session has expired. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr . Include the error code number, the day and the time you receive it.	External
-103	Form does Not Match	El formulario no está certificado. Favor	External



	Certificate	comunicarse con el proveedor de su programa. [Nombre del Proveedor] a [correo electrónico] o [teléfono]. / Form is not certified. Please contact the software provider.	
-104	Certificate Expired	El certificado del programa ha expirado. Favor comunicarse con el proveedor de su programa. [Nombre del Proveedor] a [correo electrónico] o [teléfono]. / The software certificate has expired. Please contact the software provider.	External
-105	Invalid Certificate	El certificado del programa no es válido. Favor comunicarse con el proveedor de su programa. [Nombre del Proveedor] a [correo electrónico] o [teléfono]. / The software certificate is not valid. Please contact the software provider.	External
-107 -127	Invalid Token Information	Su sesión ha expirado. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr . Incluya el número del código de error, el día y la hora en que lo recibió. / Session has expired. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr . Include the error code number, the day and the time you receive it.	External
-108	Error Saving Token Session	Estamos confrontando problemas técnicos. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr . Incluya el número del código de error, el día y la hora en que lo recibió. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr . Incluya el número del código de error, el día y la hora en que lo recibió. / We are experiencing technical problems. Please, try again. If this error message continues, please notify it by e-mail at	Internal



		techsupport@hacienda.gobierno.pr. Include the error code number, the day and the time you receive it. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr . Include the error code number, the day and the time you receive it.	
-129	Invalid Soap Header	El encabezado de autenticación de la aplicación es inválido. Favor comunicarse con el proveedor de su programa [Nombre del Proveedor] a [correo electrónico] o [teléfono] . / The authentication header of the software is invalid.	External
-130	User not Registered	Usuario no registrado. Favor comunicarse con el Departamento al (787) 622-0123. Luego de seleccionar su lenguaje, oprima la opción 3, Orientación General. / User not registered. Please can contact the Department at (787) 622-0123. After selecting your language, press option 3, General Orientation.	External
-131	Invalid Social Security Number	El número de identificación patronal del Usuario registrado en Colecturía Virtual no coincide con el número de identificación patronal del Contribuyente en la planilla. / User's Employer Identification Number registered on Payments Online web page ("Colecturia Virtual") does not match the Taxpayer's Employer Identification Number in the return.	External
-133	PRITAS Service General Exception	Estamos confrontando problemas técnicos. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr . Incluya el número del código de error, el día y la hora en que lo recibí. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr . Incluya el número del código de error, el día y la hora en que lo recibí. / We are	Internal



		<p>experiencing technical problems. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr. Include the error code number, the day and the time you receive it. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr. Include the error code number, the day and the time you receive it.</p>	
-134	PRITAS Service Internal Error	<p>Estamos confrontando problemas técnicos. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr. Incluya el número del código de error, el día y la hora en que lo recibió. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr. Incluya el número del código de error, el día y la hora en que lo recibió. / We are experiencing technical problems. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr. Include the error code number, the day and the time you receive it. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr. Include the error code number, the day and the time you receive it.</p>	Internal
-135	Invalid EIN and MRN	<p>La combinación del número de identificación patronal y el número de registro de comerciante en la planilla no coincide con la información en nuestro sistema. / The combination of Employer Identification Number and Merchant Registration Number in the return does not match with our system information.</p>	External
-136	Invalid Country Code	<p>El código de país en la dirección postal es inválido. Favor comunicarse con el</p>	External



		proveedor de su programa. [Nombre del Proveedor] a [correo electrónico] o [teléfono] / Invalid country code for mailing address.	
-200	Invalid XML Format	Formato de planilla inválido. Favor comunicarse con el proveedor de su programa. [Nombre del Proveedor] a [correo electrónico] o [teléfono] / Tax return format invalid. Please contact the software provider.	External
-201	Invalid Payment Date	Fecha de pago inválida. La fecha de pago tiene que ser igual a la fecha de radicación electrónica de la planilla. / Invalid payment date. The payment date must be the same as the electronic filing date of the return.	External
-222	Amended or Duplicate Validation	<p>Según los records del Departamento de Hacienda, ya existe una planilla radicada electrónicamente bajo ese número de identificación patronal. Este error puede ocurrir por alguna de las siguientes situaciones:</p> <ul style="list-style-type: none"> • Está intentando radicar una planilla enmendada pero no marcó el encasillado de planilla enmendada. • Usted ya radicó una planilla original electrónicamente y está intentando radicar una segunda planilla original. • Si al ejecutar el proceso de radicación no obtuvo el número de confirmación, acceda a la página de Colecturía Virtual https://colecturiavirtual.hacienda.pr.gov con el nombre de usuario y contraseña que utilizó para radicar la planilla y confirmar si la planilla original fue radicada. / <p>According to the Department's records there is already a return filed electronically with this social security</p>	External



		<p>number. This error can occur in any of the following situations:</p> <ul style="list-style-type: none"> You are attempting to file an amended return but did not check the Amended Return option. You already electronically file an original return and you are attempting to file a second original return. If during the filing process, you did not obtain the confirmation number, access the Payments Online webpage https://colecturiavirtual.hacienda.pr.gov with the username and password used to file the return and confirm if the original return was filed. 	
-223	Invalid Corporation Name	El nombre de la corporación no puede estar vacío. Favor corregir y tratar nuevamente su proceso de radicación. / Corporation name can't be empty. Please review and correct the information and re-start the submission process.	External
-224	Invalid Mailing Address	La dirección postal no puede estar vacía. Favor corregir y tratar nuevamente su proceso de radicación. / The postal address can't be empty. Please review and correct the information and re-start the submission process.	External
-225	Invalid Physical Address	La dirección física no puede estar vacía. Favor corregir y tratar nuevamente su proceso de radicación. / The postal address can't be empty. Please review and correct the information and re-start the submission process.	External
-226	Invalid Physical Address Zip Code	El código postal para la dirección física es inválido. Favor corregir y tratar nuevamente su proceso de radicación. / The zip code for physical address is invalid. Please review and correct the information and re-start the submission	External



		process.	
-227	Invalid Mailing Address Zip Code	El código postal para la dirección postal es inválido. Favor corregir y tratar nuevamente su proceso de radicación. / The zip code for mailing address is invalid. Please review and correct the information and re-start the submission process.	External
-228	Invalid Mailing Address Zip Code Format	El formato del código postal para la dirección postal es inválido. Favor verificar que este campo cumpla con el siguiente formato: (00000-0000) / The zip code format for the mailing address is invalid. Please verify that this field complies with the following format: (00000-0000).	External
-229	Invalid Industrial Key	La clave industrial es inválida. Favor corregir y tratar nuevamente su proceso de radicación. / The industrial key is invalid. / Please review and correct the information and re-start the submission process.	External
-303	Invalid Routing Number	El número de ruta del banco es inválido. Favor corregir y tratar nuevamente su proceso de radicación. / The routing number is invalid. Please review and correct the information and re-start the submission process.	External
-900	Error getting schema	Estamos confrontando problemas técnicos. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr . Incluya el número del código de error, el día y la hora en que lo recibió. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr . Incluya el número del código de error, el día y la hora en que lo recibió. / We are experiencing technical problems. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr . Include the error code number, the day	Internal



		and the time you receive it. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr . Include the error code number, the day and the time you receive it.	
-904	Schema Internal Error	<p>Estamos confrontando problemas técnicos. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr. Incluya el número del código de error, el día y la hora en que lo recibió. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr. Incluya el número del código de error, el día y la hora en que lo recibió. / We are experiencing technical problems. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr. Include the error code number, the day and the time you receive it. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr. Include the error code number, the day and the time you receive it.</p>	Internal
-905	Error Accessing OP	<p>Estamos confrontando problemas técnicos. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr. Incluya el número del código de error, el día y la hora en que lo recibió. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr. Incluya el número del código de error, el día y la hora en que lo recibió. / We are experiencing technical problems. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr.</p>	Internal



		<p>Include the error code number, the day and the time you receive it. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr. Include the error code number, the day and the time you receive it.</p>	
-906	Invalid SoftwareId	<p>El Software ID es inválido. Favor de comunicarse con el proveedor de su programa. [Nombre del Proveedor] a [correo electrónico] o [teléfono]. / Invalid Software ID. Please contact your software provider.</p>	External
-908	Error sending evidences to E-Forms	<p>Estamos confrontando problemas técnicos. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr. Incluya el número del código de error, el día y la hora en que lo recibió. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr. Incluya el número del código de error, el día y la hora en que lo recibió. / We are experiencing technical problems. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr. Include the error code number, the day and the time you receive it. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr. Include the error code number, the day and the time you receive it.</p>	Internal
-909	E-Forms internal error	<p>Estamos confrontando problemas técnicos. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr. Incluya el número del código de error, el día y la hora en que lo recibió. Por favor,</p>	Internal



		<p>intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr. Incluya el número del código de error, el día y la hora en que lo recibió. / We are experiencing technical problems. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr. Include the error code number, the day and the time you receive it. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr. Include the error code number, the day and the time you receive it.</p>	
ETIE Services Error			
-4000 -4100	<p>Error generating serial number.</p> <p>Error updating payment information.</p>	<p>Estamos confrontando problemas técnicos. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr. Incluya el número del código de error, el día y la hora en que lo recibió. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr. Incluya el número del código de error, el día y la hora en que lo recibió. / We are experiencing technical problems. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr. Include the error code number, the day and the time you receive it. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr. Include the error code number, the day and the time you receive it.</p>	Internal
-990100 -990101 -990102	General Exception	<p>Estamos confrontando problemas técnicos. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de</p>	Internal



-990103		techsupport@hacienda.gobierno.pr.	
-990104		Incluya el número del código de error, el día y la hora en que lo recibió. Por favor, intente nuevamente. Si este mensaje de error continúa, favor de notificarlo a través de techsupport@hacienda.gobierno.pr .	
-990105		Incluya el número del código de error, el día y la hora en que lo recibió. / We are experiencing technical problems. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr .	
-990106		Include the error code number, the day and the time you receive it. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr .	
-990107		Include the error code number, the day and the time you receive it. Please, try again. If this error message continues, please notify it by e-mail at techsupport@hacienda.gobierno.pr .	
-990200		Include the error code number, the day and the time you receive it.	
-990201		Include the error code number, the day and the time you receive it.	
-990202		Include the error code number, the day and the time you receive it.	
-990203		Include the error code number, the day and the time you receive it.	
-990204		Include the error code number, the day and the time you receive it.	
-990205		Include the error code number, the day and the time you receive it.	
-990206		Include the error code number, the day and the time you receive it.	
-990207		Include the error code number, the day and the time you receive it.	
-990900			